

Privacy Policy

Please read what we do to ensure that your personal information is secure.

This privacy policy describes how we deal with personal data of physical persons in accordance with Act No. 101/2000 Coll., on the Protection of Personal Data and comply with Regulation (EU) 2016/679 of the European Parliament and Council, the General Regulation on the Protection of Personal Data, also known as GDPR .

Who's Your administrator of their data?

Your data manager is Vetren spol. with adress Podměstí 512, Lomnice nad Popelkou 51251, IČ: 47117150 DIČ: CZ47117150 , written by Regional judgement in Hradec Kralove, Section C, insert 13777.

What data do we process as administrators?

As part of the use of our website, we process data that you can provide us through filling out a contact form or other activity related to your voluntary personal data communication, for example by sending an email to our contact address .

In particular, the following data are processed:

Filling him contact form:

- Name and Surname
- Phone
- Email address

Other Indirect Data:

- IP address
- Cookies (for the purpose of offering relevant content just for you and making it easier to browse web pages)
- Alternatively, other online identifiers

The User acknowledges that in order to avoid misuse of websites, increase the security of their use and also to improve the quality of the services offered, the administrator can record the access of any visitor to the website www.vetren.cz, www.veteran-parts.com , ie information including, in particular, the IP address of the visitor's computer, the date and time of access to the site and the pages visited). The administrator also keeps these data secure and protects them from misuse.

For what purpose do we manage these data and how long?

We collect your personal information to make use of our services.

Fill in the contact form:

Personal data contained in Form administer only for rapid response and quick processing of your request or demand. Your personal data will not be further processed or transferred to a third party.

Can we process your personal information without your consent?

Yes , there may be situations where we do not need your consent to process your personal information.

This can happen in the following cases:

- when you order one of our products or services, we process your data based on the purpose of performance of the contract,
- when ordered by law or other legal regulation,
- when processing is necessary for the purpose of the legitimate interest of the controller, in particular, to ensure the security of our websites.

How will we communicate with you?

When we obtain consent to the processing of personal data, or in a situation where the processing of personal data is not conditional on obtaining consent (for example, in order to fulfill the contract), we will communicate through:

- especially by e-mail
- or even by phone , so that we can deal with more complicated things quickly and accurately

How do we provide personal information?

We make every effort to protect all personal data we process, against their escape or theft. For this reason we limit their handling, copying, transfer or access to only absolutely necessary for the purposes for which you have given us permission or the purpose defined by law.

All data is stored in secure data centers in the Czech Republic. Access to these servers is protected by personal identification and by the usual measures that offer quality data centers.

Please keep in mind that if you communicate with us via email, you may not be encrypted by these ways of communication. Therefore, you should not use them to communicate confidential information.

Under certain, well-defined, conditions, we are required to transfer some of your personal information under valid legal regulations, such as the Czech Police, other authorities involved in criminal proceedings, including specialized departments (UCOZ, Customs, etc.) and other public authorities.

Who has access to your personal information?

We, as a Personal Data Manager, have access to your personal data and, in particular, our colleagues who communicate with clients, for queries and subsequent orders.

These colleagues are scrutiny, they only have access to the data they need to provide the service and only for the necessary time.

Information about processors?

Customers, especially server and security providers, have access to your personal data. These are only those entities that provide us with sufficient guarantees and guarantee that the requirements will be met on the basis of applicable legislation.

How can you withdraw your consent?

Your voluntary consent to the processing of personal data may be revoked at any time free of charge by sending an email to: vetren@vetren.cz. Revocation of consent does not affect the processing of personal data we process on a legal basis other than consent (ie, in particular, if processing is necessary to fulfill the contract, legal obligation or for other reasons stated in the applicable legislation).

What rights do you have in relation to the processing of personal data?

On the basis of the Personal Data Protection Act and other legal regulations, in particular the General Regulation on the Protection of Personal Data, you have the following rights:

- the right to withdraw your consent at any time
- have the right to modify, update, and update your personal information
- the right to request a limitation on the processing of personal data
- the right in certain cases to object to the processing of his or her personal data
- the right to request the transfer of their personal data
- the right of access to their personal data
- in certain cases, the right to be notified of a personal data breach
- the right to be forgotten, the right to deletion of personal data, unless otherwise regulated by law or other legal obligation

As a data subject, you have the right to ask what personal data we process about you.

You may at any time lodge a complaint concerning the processing of your personal data or the failure of the administrator to comply with its obligations of the GDPR General Regulation to the Supervisory Authority. The Supervisory Authority is the Office for Personal Data Protection in the Czech Republic, headquartered at Pplk. Sochor 27, 170 00 Praha 7, www.uoou.cz.

Cookies

In accordance with the provisions of § 89 of Act No. 127/2005 Coll., On electronic communications, we hereby inform you that our web sites use so-called cookies for their activities.

We use cookies on our website to improve our service. A small amount of data (short text files) that a browser saves on the user's computer is considered a cookie. We use cookies for content customization, statistical activity, and social networks on our website.

We get data about the browser, operating system, IP address used. None of these data is associated with a particular person, and these data are anonymous for us. Standard web browsers (Internet Explorer, Mozilla Firefox, Google Chrome, Safari, etc.) support cookies management. Within browser settings, you can manually delete, block, or completely disable each cookie, block it, or allow it for individual websites only.

You have the option in your browser set the level of protection for the use of cookies or it is completely shut down or replace a zat.

What are the Cookies?

In general, cookies, or temporary files stored in a browser, can be divided into two types. Those that are stored only for a short time and are used on the web or e-shop to facilitate its use (eg memorizing the goods in the basket, the product visited, closing the pop-up window, etc.). These temporary cookies allow you to store information when navigating from one website to another, eliminating the need to re-enter some data.

The second type of cookies is stored for a long time (for example, several weeks to months). These cookies help to identify your computer when you visit our website repeatedly. However, they do not allow you to identify yourself as a specific person.

Long term cookies allow us to better personalize our site and offer you relevant content or advertising for you. Collected data is completely anonymous and we can not link it to any other data.

How do we use Cookies?

Remembering your personal settings - Cookies make it easy for your web pages to crawl and customize your content.

Statistical data - To improve the quality of our site, we collect anonymous traffic statistics to help us further develop our business. We use Google Analytics with a valid third-party processing addendum (How Google uses data when you use our site). This data can not be associated with a particular person.

How to turn off or delete cookies?

If you do not want to use cookies or delete their content, which websites have saved on your visits to different websites and portals, you can use the guides for each of the most commonly used browsers below:

Chrome: support.google.com

Opera: help.opera.com

Firefox: support.mozilla.org

IE: windows.microsoft.com

Safari: support.apple.com

How can you contact us?

If you have any questions, please contact us by e-mail at vetren@vetren.cz.

We can continuously modify or update your Privacy Policy. Any changes to this Privacy Policy will become effective upon their publication on this site.

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